Shri Guru Nanak Degree College

Preet Vihar, Rudrapur

Class: B.B.A 1st Semester

Subject: Principles of Management

Long Answer Questions

- 1. Define management. Explain its nature, scope, and significance.
- 2. Differentiate between management and administration.
- 3. Discuss the objectives and functions of management.
- 4. Explain the contributions of F.W. Taylor to scientific management.
- 5. What are Henry Fayol's 14 principles of management? Explain in detail.
- 6. Discuss Max Weber's theory of bureaucracy.
- 7. What is planning? Explain its importance in management.
- 8. Describe the process of planning with relevant examples.
- 9. What are the limitations of planning?
- 10. Explain the concept and importance of decision-making in planning.
- 11. Discuss the various forms and techniques of decision-making.
- 12. What are the major types of planning?
- 13. Define organizing. Explain its objectives and nature.
- 14. What are the steps involved in the organizing process?
- 15. Explain the various types of organizational structure.
- 16. What is delegation of authority? Explain its elements and process.
- 17. Differentiate between centralization and decentralization.
- 18. What is span of control? Discuss its significance.
- 19. Define directing. Discuss the principles and importance of directing.
- 20. What are the different types of coordination?
- 21. Define leadership. Discuss various styles of leadership.
- 22. Explain the role and importance of supervision in management.
- 23. What is motivation? Discuss Maslow's hierarchy of needs.
- 24. Explain Herzberg's two-factor theory of motivation.

- 25. Define communication. What are the barriers and types of communication?
- 26. Describe the process of communication.
- 27. Define controlling. Explain its principles and techniques.
- 28. What are the various steps involved in the control process?
- 29. Describe the relationship between planning and controlling.
- 30. Discuss the importance and limitations of controlling.
- 31. Compare Fayol's and Taylor's contributions to management thought.
- 32. What are the modern management approaches?
- 33. Describe the role of a manager in today's global environment.
- 34. How does delegation of authority benefit an organization?
- 35. Explain the differences between formal and informal organizations.
- 36. Discuss the relevance of classical theories of management today.
- 37. Explain the role of technology in modern management practices.
- 38. What is the importance of leadership in management?
- 39. Discuss the principles of coordination.
- 40. Explain how communication helps in effective directing.
- 41. Describe techniques for effective supervision in organizations.
- 42. Discuss the types of plans used in organizations.
- 43. How can managers overcome resistance to planning?
- 44. Define staffing. How is it related to organizing?
- 45. What is management by objectives (MBO)? Explain the process.
- 46. Discuss the qualities of a successful manager.
- 47. Explain organizational hierarchy with examples.
- 48. How does authority differ from responsibility?
- 49. What is unity of command? Why is it important?
- 50. Discuss the evolution of management thought.

50 Short Answer Questions

- 1. Define management.
- 2. What is administration?
- 3. State any two objectives of management.

- 4. What is the scope of management?
- 5. Name any two contributors to management thought.
- 6. Define planning.
- 7. What is decision-making?
- 8. What is delegation of authority?
- 9. Define centralization.
- 10. Define decentralization.
- 11. What is span of control?
- 12. Define organizing.
- 13. What is formal organization?
- 14. What is informal organization?
- 15. Define directing.
- 16. What is coordination?
- 17. Define leadership.
- 18. What is supervision?
- 19. What is motivation?
- 20. Define communication.
- 21. What is the difference between planning and controlling?
- 22. What is control?
- 23. What is a manager?
- 24. What is bureaucracy?
- 25. What is the importance of planning?
- 26. What is the process of organizing?
- 27. Define authority.
- 28. Define responsibility.
- 29. What is scalar chain?
- 30. What is unity of command?
- 31. What is unity of direction?
- 32. What is Esprit De Corps?
- 33. Define discipline as per Fayol.
- 34. What are planning techniques?

- 35. What is the importance of leadership?
- 36. Define MBO.
- 37. What is Maslow's hierarchy?
- 38. Define motivation.
- 39. What is an organizational structure?
- 40. What is feedback in communication?

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- 41. Define strategic planning.
- 42. What is operational planning?
- 43. Define tactical planning.
- 44. What is line organization?
- 45. What is staff organization?
- 46. Define time study (Taylor).
- 47. What is a gang boss?
- 48. What is management by exception?
- 49. What is control loop?
- 50. Define process of decision-making.

Very Short / Objective / One-word Type Questions

- 1. Who is the father of scientific management?
- 2. Full form of MBO –
- 3. Unity of command means –
- 4. Delegation involves authority and –
- 5. Planning is done at which level?
- 6. Span of control refers to –
- 7. POSDCORB was given by –
- 8. Fayol's principle of division of work increases –
- 9. Feedback is a part of –
- 10. Management is both an art and a –
- 11. Maslow gave theory
- 12. Herzberg's theory is called –
- 13. Bureaucracy was proposed by –

- 14. Motivation is an process
- 15. Full form of SWOT –
- 16. Informal communication is also called –

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- 17. Formal authority flows from –
- 18. Communication without words is –
- 19. Supervision ensures –
- 20. Strategic planning is done by –
- 21. Unity of direction means –
- 22. Esprit de Corps means -
- 23. MBO is a process
- 24. Taylor proposed study
- 25. Fayol proposed principles
- 26. Organization is a group of –
- 27. Motivation is required to improve –
- 28. Fayol was from (country)
- 29. Centralization keeps power –
- 30. Decentralization spreads power –
- 31. A good plan should be -
- 32. Directing is a function of management
- 33. Scalar chain flows from –
- 34. Controlling ensures –
- 35. Coordination brings –
- 36. Feedback is part of process
- 37. The first step in planning is –
- 38. The last step in controlling is –
- 39. Levels of management –
- 40. Planning avoids –
- 41. Decision-making involves choosing –
- 42. Staffing involves recruitment and –
- 43. Autocratic leader takes decisions
- 44. Delegation is based on –

- 45. Accountability flows upward/downward –
- 46. Motivation leads to performance
- 47. Supervision is done at level
- 48. Process of management includes –
- 49. Resistance to change is a –
- 50. Leadership style based on participation is –

